



**Adult  
Literacy  
for Life**

## **Do you provide digital literacy skills training?**

**If you do, we'd like to hear from you.**

Digital literacy skills are essential in today's society and we want to make sure that everyone can access learning opportunities to meet their needs. To do this, we firstly need to know what learning opportunities are available in Ireland. We are compiling a database of all digital literacy skills providers in Ireland so that we can get an overview of the current provision and that that we may also use to inform future provision needs.

If you provide digital literacy skills training, we'd love to hear from you so you can be included on our database. We want to speak to anyone that provides:

- informal and accredited digital learning opportunities,
- from basic and beginner level up to and including Level 4 on the National Framework of Qualifications (NFQ),
- delivered in-person and online,
- by private, public, community and voluntary training providers.

Please let us know if you would like to take part in our research by [telling us your organisations name, details about the training you provide and contact details in this form](#). Or scan this QR code to access our form.



Or please email Alexandra [Alexandra@threesixtyinsights.ie](mailto:Alexandra@threesixtyinsights.ie) with the name and contact details of the most appropriate person to contact in your organisation.

### **About this project**

This research is being overseen by the Adult Literacy for Life National Programme Office. [Adult Literacy for Life \(ALL\)](#) is a 10-year national strategy that aims to ensure that every adult has the necessary literacy, numeracy and digital literacy to fully engage in society and realise their potential. Three Sixty Insights is a research company that has been commissioned by the ALL National Programme Office to do this research.

### **What do we mean by digital literacy skills training provision?**

In Ireland, there are a wide range of private, public, community and voluntary digital skills training providers and we want to represent everyone in this database. For example:

- Further Education and Training (FET) sector.
- Community development organisations are proactive with digital initiatives.
- Non-governmental Organisations (NGOs) and Charities.
- Libraries, county councils and other local providers.
- Online courses.
- Private sector providers.

### **What do we mean by digital literacy skills?**

Digital skills are defined as the ability to find, evaluate, use, share, and create content using digital devices, such as computers and smartphones.

Digital literacy is the skills to live, learn and work in a society where communication and access to information is increasingly through digital technologies like the internet, social media and mobile devices.

The EU Commission defines digital literacy as ‘the ability to ‘access, manage, understand, integrate, communicate, evaluate, create, and disseminate information safely and appropriately through digital technologies. It includes competencies that are variously referred to as information literacy and media literacy, computer, and ICT literacy. Digital Literacy involves a dimension of active and civic engagement with the digital world and promotes active citizenship.’